

Once you have placed your order your item(s) being sent in MUST arrive at our offices by: APRIL 5, 2021 OR IT WILL NOT BE SIGNED!

KLF Sports and Coolwaters Productions LLC are pleased to announce an exclusive SEND-IN opportunity with Mr. Richard E. Grant (aka "General Pryde" from "Star Wars the Rise of Skywalker")!

Ordering this service through our store will serve as your agreement/contract with us:

PLEASE STATE IN THE "**CUSTOMER NOTE**" SECTION EXACTLY WHAT YOU ARE SENDING IN SO WE CAN HAVE A RECORD OF IT (for example "STAR WARS MOVIE POSTER").

WARNING: ABSOLUTELY NO INK JET OR LASER JET PHOTOS or POSTERS ALLOWED, THEY WILL **NOT BE SIGNED**. These "self-made" photos & posters DO NOT retain the ink from autograph markers or pens. Self-Printed items will be returned at owner's expense. ONLY real photographic photos on professional photographic paper will be signed. We suggest you order one of our photos that we offer.

DO NOT mail items in frames or in materials that you require to get back. Items should be mailed secured but with **disposable packaging**.

"I, the customer placing this order, hereby agree to and understand that":

1) Item(s) sent in marked with my name and order number will **MATCH** the payment method used exactly. No item(s) should be sent in with someone else's name on it (that includes a nickname, spouse's name or friend's name).

2) I will provide a shipping address that accepts FedEx shipments and will NOT provide a PO BOX address. If I am having my items shipped to someone else, I will provide that person's FULL details during checkout.

IMPORTANT: BACK OF ITEM WILL HAVE THE FOLLOWING:

A label with my Order #, my name and phone number. PLUS the name, phone number AND mailing address of where the item is going.

3) I will not hold KLF Sports, Coolwaters Productions LLC and Twin City Comics and its owners (collectively the "Service Provider") or Mr. Grant (or any of his affiliated entities) (collectively, "Grant") responsible for any loss or damage to an item(s) I send in to be signed. Damage can occur during shipping and or during the handling of items during the signing or in the process of un-packing & re-packaging the item(s) to be sent back. I understand that fragile or old item(s) that already show great wear & tear may be damaged more. It is solely at my own risk that any and all item(s) are being sent in to be signed.

4) I will pay for, in full, all items being signed at the rates listed/published (this includes signature fees and any shipping fees). I understand that absolutely NO refunds will be granted, unless the signing is

canceled. In such an event my signature fees will be returned BUT I will be responsible for all shipping charges to have my item(s) returned.

5) I understand that if my items are not received by **APRIL 5, 2021** that my items will NOT be signed, and they will be returned unsigned. I will be responsible for all shipping charges.

6) I understand that Beckett Authentication Services will affix to my item a tamper proof sticker with a serial number and or bar code to help ensure the authenticity of the signature in the future. The sticker will MATCH a Certificate of Authenticity containing a matching serial number. Beckett stickers are required to be on all items sent in. It can be on the back, but we will not accept items with a request of no sticker being placed in the item. We will **not guarantee sticker placement** requests. If we miss your request by human error the sticker will be placed in the back.

7) I understand that if a SPELLING ERROR of any personalization occurs that I will not hold the Service Provider or Grant liable for the mistake.

8) I understand that I am responsible for ALL shipping charges to have the item(s) returned to me after they have been signed. I am also responsible for any and all taxes or duties that my country may impose upon the return of the item(s). Service provider will not ship items back to a customer who lives outside the USA for a value less than what was paid for.

9) Mr. Grant reserves the right to refuse to sign a particular item(s) or image(s) for any reason whatsoever in his sole discretion, including, without limitation, any images that contain nudity or other deemed inappropriate content.

10) I understand that ALL my items will be clearly marked for identification purposes. If I do not mark my items I grant Service Provider the right to mark the items in any way, they see fit, to properly identify my item. **NOTE: Post-It notes DO FALL OFF**, service provider recommends that customer use PAINTERS TAPE (blue or green) on the BACK of the item or at least use the tape to secure the post-it note to the back of them item. The items itself has to be marked NOT the protective case it is in.

IMPORTANT: BACK OF ITEM WILL HAVE THE FOLLOWING:

A label with my Order #, my name and phone number. PLUS the name, phone number AND mailing address of where the item is going.

11) I understand that I can request a specific pen color for my signature **but understand that the request may NOT be fulfilled**. I understand that the Service Provider will do its best to have the signature signed in a specific spot on my item BUT, again, understand that placement **may NOT be fulfilled**. To help with these requests I will place a secured post-it note on the item's front side NEAR where I want the signature signed and specify the pen color on the post-it note. Various pen colors are available via sharpie markers of BLUE, BLACK, SILVER and GOLD. Deco paint pens are also used for autograph requests and colors include blue, gold, green, red, silver or yellow. **I will not hold service provider or Mr. Grant responsible if my item is not signed in a specific location or color.**

12) I understand that send-ins are not an exact science. I understand that Mr. Grant could make a mistake. A mistake could include a smudge of the signature on my item(s) based on the fact that the celebrity's hand brushes up against the ink before it dries, or that a crease in a poster may occur from the normal handling of an item sent in. I understand that these (and any other) human or "act of god" errors may not be avoidable and that I will not hold Service Provider or Grant liable for these mistakes.

We kindly ask that you do NOT cover your entire item with post it notes, we remove all notes to accommodate Mr. Grant's signature style and more than one post-it will all be removed. **We need ONE post-it as a "marker" only.**

13) Service Provider and Mr. Grant are hereby released of any and all liability, all items being sent in are at my own risk.

MAIL ITEMS TO our friends at:

Twin Cities Comics

RICHARD GRANT order # _____

PO Box 378

Zimmerman, MN 55398

DO NOT mail items to KLF Sports or Coolwaters Productions LLC, they will not be signed.

NOTE: Packages not labeled properly will not be opened and will be returned to the sender.